



New Hampshire Medicaid Pharmacy Program

TO: New Hampshire Medicaid Providers
FROM: New Hampshire Department of Health and Human Services/Prime Therapeutics
DATE: September 12, 2025
SUBJECT: NH Medicaid Pharmacy Copay Changes

This notice is to inform prescribing and dispensing providers of upcoming changes to pharmacy copayments following the passage of House Bill 2. These changes apply to the three Managed Care Organizations: AmeriHealth Caritas New Hampshire, NH Healthy Families, and WellSense Health Plan, as well as the Medicaid Fee-for-Service Program (FFS).

On October 20, 2025, all pharmacy copays are increasing to \$4.00 per prescription (preferred and non-preferred) for all NH Medicaid members unless the member or the drug is exempt from copays.

Medicaid providers are not permitted to require Medicaid members to pay copayments as a condition for receiving services. However, the consequences for a member who does not pay the copayment is that the provider:

- (a) may request the copayment each time a member needs an item or service;
- (b) may ask a member for outstanding copayments the next time the recipient comes in for an item or service, or
- (c) may send the member bills.

If there are questions on how one of the NH Medicaid Managed Care Organizations (MCO) handles the above information, please reach out to your MCO provider representative.

Contact the Prime Therapeutics Technical Support Center at 1-866-664-4511 for assistance for NH Medicaid FFS claims processing.

New Hampshire Medicaid Web Portal

Prescribers and pharmacies have access to NH FFS Medicaid drug specific data including coverage, prior authorization required, preferred drugs, quantity limits, dose optimization and the pharmacy provider manual. You can access this information at nh.primetherapeutics.com.